**Fly Tipping and Littering Privacy Notice**

You are being asked for your name, address, telephone number and email address so that we can process your complaint about fly tipping/littering.

South Oxfordshire District Council have a statutory duty to record this information under the Environmental Protection Act 1990.

We are also legally required to keep these records for six years.

You have the right to request at any time:

1. details of what data we hold about you; please read our webpage on data subject access requests ([**Data Protection and You**](https://www.southoxon.gov.uk/south-oxfordshire-district-council/about-the-council/privacy/data-protection/))
2. that incorrect or out of date information about you be corrected.

If you would like to exercise these rights, please contact us by email on waste@southandvale.gov.uk.

Our records, and those of our contractors/partners, are regularly monitored by auditors to ensure your information is kept securely and used only for the purposes mentioned above.

If you would like to know more about how we use and store your data, please see our [**Data Protection and You**](https://www.southoxon.gov.uk/south-oxfordshire-district-council/about-the-council/privacy/data-protection/) webpage.

If you believe we have not handled your personal data as we have described here, please either call 01235 422485 or contact us by email to data.protection@southandvale.gov.uk and your concerns will be fully investigated. If, after we have investigated your concerns, you are not satisfied with our conclusion, you have the right to refer the matter to the Information Commissioner’s Office (ICO). You can reach them through [**this link to their website**](https://ico.org.uk/make-a-complaint/) or call them on 0303 123 1113.

Their mailing address is:

* Information Commissioner's Office
* Wycliffe House
* Water Lane
* Wilmslow
* Cheshire
* SK9 5AF