

## What happens to your waste after we empty the bins?



South Oxfordshire district is consistently in the top ten recycling areas in the country and we hope you can help keep us up there. Your mixed recycling is taken to a Material Recovery Facility where it is separated and sent on for reprocessing. Textiles are collected separately and either resold at charity shops, or reused. Put them in a carrier bag next to the green bin NOT in it.

Batteries are collected separately a clear plastic bag on top of your green recycling bin. They are then sent to specialist facilities where they are broken down for the semi-precious metals. These are recycled.



Non-recycling refuse (rubbish) goes to an Energy Recovery Facility where it is used to generate electricity. This means 95 per cent of South Oxfordshire's general refuse no longer goes to landfill.

Small electrical items are collected separately. Put them in a carrier bag next to your black bin NOT in it.



Your leftover and out of date food is taken away to a food recycling facility where it is added to heated tanks. Much of it is turned into fertiliser which is used on farmland across Oxfordshire.

The rest makes enough electricity to power 4,800 homes.

**Did you know that recycling six teabags makes enough electricity to make another cup of tea. (Source: WRAP)**

To find out more about what happens to your waste see our website [southoxon.gov.uk/whathappentoyourwaste](http://southoxon.gov.uk/whathappentoyourwaste).

## We can take your garden waste away

Sign up to our paid-for garden waste service. Visit [southoxon.gov.uk/gardenwaste](http://southoxon.gov.uk/gardenwaste).

### We take the following in the garden waste bin

Grass  
Leaves  
Weeds  
Flowers and plants,  
Hedge clippings  
Branches (not more than 10cm thick)  
Prunings and twigs  
Windfall fruit

### Why not try home composting?

More information is on our garden waste page.



To find out more about the council's waste collection policy please visit [southoxon.gov.uk/wastepolicies](http://southoxon.gov.uk/wastepolicies).

### Need this leaflet in another format or language?

Please call or email us, using the details below.

### Contact Details

Recycling, food and rubbish bins queries please call Biffa 03000 610610 or email [admin.southoxford@biffa.co.uk](mailto:admin.southoxford@biffa.co.uk)  
Garden waste bin [southoxon.gov.uk/gardenwaste](http://southoxon.gov.uk/gardenwaste)  
Or contact the council by calling 01235 422422  
Email [enquiries@southoxon.gov.uk](mailto:enquiries@southoxon.gov.uk)



## Welcome to your new home in South Oxfordshire

Look inside to find useful information from your district council waste team



## Welcome to your new home Lets talk about bins...

Do you have a full set of bins? Three kerbside bins are used in South Oxfordshire: a black bin for general refuse (rubbish), a green bin for mixed recycling and a small dark green bin for food recycling.

### You will need to separate your waste



Food recycling



General recycling



Rubbish



Food recycling is collected weekly.



Recycling is collected fortnightly. Put in clean, dry and loose.



General waste is collected fortnightly.

#### We also collect the following items for recycling from the kerbside:

- Small electricals e.g. toaster or kettle in a tied bag next to the black bin
- Old textiles and shoes in a tied carrier bag next to the green bin
- Old household batteries in a small clear plastic bag on top of the green bin

If you do not have a full set of these bins order bins by calling Biffa on **03000 610610**, or emailing [admin.southoxford@biffa.co.uk](mailto:admin.southoxford@biffa.co.uk) Please allow 10 working days for delivery.

To report a missed collection please call Biffa on **03000 610610** by 5pm or email before midnight the day after your allocated day. Please note, each bin is collected by a different truck, and bins can be collected any time during the day, so make sure your bin is out before 7am.

You can find out when your bins are emptied at [southoxon.gov.uk/waste-calendar](http://southoxon.gov.uk/waste-calendar).

## Need to get rid of anything?

The following local charities specialise in furniture recycling:

**Helen and Douglas House** 01491 412689

**Sue Ryder** 03330 031883

**Emmaus** 01865 763698

**Kathryn Turner Trust** 01235 527310

You could give your items to a charity shop, list it on a reuse website, or take old electricals to a local repair café. Details of community groups around South Oxfordshire focused on the environment can be found at: [cagoxfordshire.org.uk/oxfordshire-groups/](http://cagoxfordshire.org.uk/oxfordshire-groups/)



Household waste and bulky items can be taken to your local Household Waste Recycling Centre. To check what is accepted please see Oxfordshire County Council's website at [oxfordshire.gov.uk](http://oxfordshire.gov.uk).

We offer a collection service for household bulky waste for a fee.

**We can collect:** Furniture, Televisions, Washing machines, Mattresses, Fridges and freezers\*

\*Please clean and empty fridges and freezers of all food before we collect them.

**We don't collect:** Commercial waste or items designed for commercial use,DIY waste, including fixtures or fittings.

For more information or to book, go to [southoxon.gov.uk/bulkywaste](http://southoxon.gov.uk/bulkywaste).

## Oops.....are you really using the right bin?

We're finding lots of things which shouldn't be in the green recycling bins such as:



Food recycling



Hard plastic toys



Textiles



Black bags



Food should go into your food caddy and then into the outdoor food bin.



Hard plastic toys go in the black bin.



Old clothes and textiles should go in a tied carrier bag next to the green bin not in it.



We can't see the contents, black bin bags are for the black bin NOT the green bin.

Putting the wrong thing in the wrong bins can contaminate a truckload of recycling – undoing all of your neighbours' efforts to recycle.

- We do not take extra rubbish with general rubbish (black bin) bags.
- All bins must be fully closed with their lids tightly shut.
- If you do have extra rubbish that does not fit into the closed bin then you must put it in the next rubbish collection or take it to a Household Waste Recycling Centre.
- We do take extra recycling if it is put out in a cardboard box or a clear plastic bag.