**Waste – Privacy Notice**

**The reasons why we process your data:**

* Collection of bulky waste
* Collection of infectious clinical waste, including sharps boxes
* Provision of an assisted refuse or recycling collection
* Provision of additional refuse or recycling wheeled bins for large families
* Collection of chargeable garden waste
* Collection of commercial waste and recycling
* Investigations and complaints raised about abandoned vehicles
* Street cleaning reporting e.g. Dead animal removal, full litter/dog bins, Request for additional litter/dog bins
* Reporting of Flyposting/Graffiti process
* Enquiries on food waste recycling, garden waste, hazardous waste, household waste accumulation, replacement or and missing container

We also receive personal information indirectly, from the following sources in the following scenarios:

* our refuse and recycling collection contractors, through the complaints process

**How we collect your data:**

* Telephone calls
* Online form
* In Person
* Email
* Letters

**The lawful basis for processing your data:**

* Public Task
* Contract with data subject

**The type of personal data we process:**

* Name
* Telephone Number
* Email address
* Address
* Financial information
* Ownership of land, premises or property
* Medical status

**Special (Sensitive) category data:**

Health data

**Lawful Basis for Processing Special Categories of Personal Data:**

Reasons of substantial interest

Explicit consent

**Processing of personal data relating to criminal convictions and offences:**

Non-Applicable

**Sharing your data:**

* Unit4 ERP System
* Other council departments
* Other local authorities
* Biffa
* Police
* DVLA
* HMRC
* NHS

**Automated decision making :**

Non-Applicable

**How long we keep your data:**

Data is only held as long as is necessary, and is disposed of securely when it is no longer needed.