

## Gambling Act 2005 – Mandatory, Default and Model Conditions for Licensed Gambling Premises

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# 1. Gambling Act 2005 Mandatory Conditions

Mandatory conditions are conditions that are specified in the Gambling Act 2005 (Mandatory and Default conditions) (England and Wales) Regulations 2007. The mandatory conditions for each category of premises are listed below. These conditions cannot be removed or varied in any way.

## Converted casinos

1. The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.
2. The layout of the premises shall be maintained in accordance with the plan.
3. The premises shall not be used for— a) the sale of tickets in a private lottery or customer lottery, or b) the sale of tickets in any other lottery in respect of which the sale of tickets on the premises is otherwise prohibited.
4. The principal entrance to the premises shall be from a street.
5. No entrance to the premises shall be from premises that are used wholly or mainly by children, by young persons, or by both.
6. No customer shall be able to enter the premises directly from any other premises in respect of which a licence issued under Part 8 of the Act, or a permit issued under Schedule 10, 12 or 13 to the Act, has effect.
7. A gap of at least 2 metres shall be maintained between any ordinary gaming table and any other equipment, apparatus or structure used by a person to gamble on the premises.
8. No more than 40 separate player positions may be made available for use in relation to wholly automated gaming tables at any time.
9. (1) The rules of each type of casino game that is available to be played on the premises shall be displayed in a prominent place within both the table gaming area and other gambling area of the premises to which customers wishing to use facilities for gambling have unrestricted access.  
(2) The condition in sub-paragraph (1) may be satisfied by—
  - a) displaying a clear and legible sign setting out the rules; or
  - b) making available to customers leaflets or other written material containing the rules.
10. Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling at any gaming table, gaming machine or betting machine in order to do so.
11. A notice shall be displayed in a prominent place at every entrance to the premises stating that no person under the age of 18 years is permitted to enter the premises.
12. (1) This paragraph shall apply to premises which have a gambling area the floor area of which is no less than 200m<sup>2</sup>.  
(2) In determining the floor area of the gambling area, all areas in which facilities for gambling are provided on the premises shall be taken into account.  
(3) The premises shall contain a non-gambling area, the floor area of which is no less than 10% of the floor area of the gambling area.

- (4) The non-gambling area may consist of one or more areas within the premises.
- (5) Lobby areas and toilet facilities may be taken into account in calculating the non-gambling area; but the non-gambling area shall not consist exclusively of lobby areas and toilet facilities.
- (6) Facilities for gambling shall not be provided in the non-gambling area.
- (7) At any time during which facilities for gambling are being provided on the premises, each separate area comprising the non-gambling area, other than the lobby areas and toilet facilities referred to in subparagraph (5), shall contain recreational facilities that are available for use by customers on the premises.

## Bingo premises

1. The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.
2. The layout of the premises shall be maintained in accordance with the plan.
3. The premises shall not be used for—
  - a) the sale of tickets in a private lottery or customer lottery, or
  - b) the sale of tickets in any other lottery in respect of which the sale of tickets on the premises is otherwise prohibited.
4. A notice stating that no person under the age of 18 years is permitted to play bingo on the premises shall be displayed in a prominent place at every entrance to the premises.
5. No customer shall be able to enter the premises directly from any other premises in respect of which one of the following permissions has effect—
  - a) a casino premises licence;
  - b) an adult gaming centre premises licence;
  - c) a betting premises licence other than a track premises licence; and
6. (1) This paragraph shall apply where children or young persons or both are permitted by the licence holder to enter the premises, and Category B or C gaming machines are made available for use on the premises.
  - (2) Any area of the premises to which category B and C gaming machines are located—
    - a) shall be separated from the rest of the premises by a physical barrier which is effective to prevent access other than by an entrance designed for the purpose;
    - b) shall be supervised at all times to ensure children or young persons or both do not enter the area; and
    - c) shall be arranged in such a way that ensures all parts of the area can be observed by the persons mentioned in sub-paragraph (3).
  - (3) The reference to supervision in this paragraph means supervision by—
    - a) one or more persons whose responsibilities include ensuring children or young persons or both do not enter the area; or

b) closed circuit television which is monitored by one or more persons whose responsibilities include ensuring that children or young persons or both do not enter the area.

(4) A notice stating that no person under the age of 18 years is permitted to enter the area shall be displayed in a prominent place at the entrance to any area of the premises in which Category B or C gaming machines are made available for use.

7. (1) In the case of a charge for admission to the premises, a notice of that charge shall be displayed in a prominent place at the principal entrance to the premises.  
(2) In the case of any other charges in respect of gaming, a notice setting out the information in sub-paragraph (3) shall be displayed at the main point where payment for the charge is to be made.  
(3) The notice in sub-paragraph (2) shall include the following information—
  - a) the cost (in money) of each game card (or set of game cards) payable by an individual in respect of a game of bingo;
  - b) in respect of each game card (or set of game cards) referred to in paragraph (a) the amount that will be charged by way of a participation fee for entitlement to participate in that game; and
  - c) a statement to the effect that all or part of the participation fee may be waived at the discretion of the person charging it.  
(4) The notice may be displayed in electronic form.  
(5) A reference in this paragraph to a charge in respect of gaming does not include an amount paid for an opportunity to win one or more prizes in gaming to which section 288 of the 2005 Act (meaning of “prize gaming”) applies.
8. (1) The rules of each type of game that is available to be played the premises other than games played on gaming machines shall be made available to customers within the premises.  
(2) The condition in sub-paragraph (1) may be satisfied by—
  - a) displaying a sign setting out the rules,
  - b) making available leaflets or other written material containing the rules, or
  - c) running an audio-visual guide to the rules prior to any bingo game being commenced.
9. Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling in order to do so

## **Betting tracks**

1. The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.
2. The layout of the premises shall be maintained in accordance with the plan.
3. The premises shall not be used for—
  - a) the sale of tickets in a private lottery or customer lottery, or

- b) the sale of tickets in any other lottery in respect of which the sale of tickets on the premises is otherwise prohibited.
4. No customer shall be able to access the premises directly from any other premises in respect of which one of the following premises licences has effect— a) a casino premises licence; b) an adult gaming centre premises licence.
  5. A notice stating that no person under the age of 18 is permitted to bet on the premises shall be displayed in a prominent place at every public entrance to the premises.
  6. The terms on which a bet may be placed must be displayed in a prominent place within the premises to which customers wishing to use facilities for betting have unrestricted access.
  7. The premises licence holder shall make arrangements to ensure that betting operators who are admitted to the premises for the purpose of accepting bets—
    - a) will be operating under a valid operating licence; and
    - b) are enabled to accept such bets in accordance with—
      - (i) the conditions imposed under sections 92 (general betting operating licence) or 93 (pool betting operating licence) of the 2005 Act, or
      - (ii) an authorisation under section 94 (horse-race pool betting operating licence) of that Act.
  8. The premises licence holder shall make arrangements to ensure that reasonable steps are taken to remove from the premises any person who is found to be accepting bets on the premises otherwise than in accordance with the 2005 Act.
  9. Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling in order to do so.

### **Track premises – horse racing tracks**

10. (1) This paragraph shall apply to converted track premises licences in respect of premises that are horse-race courses.
  - (2) The licence holder shall ensure that in respect of any part of the track, which immediately before 1st September 2007 was made available for the purposes of complying with a condition imposed under section 13(2) of the 1963 Act (which provides for conditions to be imposed on a certificate under section 13 relating to the places which are to be provided for enabling betting to take place on the track), that part shall continue to be made available for the purposes of enabling betting operators and betting operators' assistants to use it for carrying on business in connection with providing facilities for betting.
  - (3) Sub-paragraph (2) is without prejudice to any application under section 187 of the 2005 Act (application to vary a premises licence) to change the location of the part of the track to which that subparagraph applies.
  - (4) Where such an application is granted, sub-paragraph (2) is to have effect as if it required the licence holder to ensure that the part of the track identified in the application as the new location for the area referred to in that sub-paragraph is made available for the purposes of enabling betting operators and betting operators' assistants to carry on business in connection with providing facilities for betting.

(5) References in this paragraph to an “existing betting area” are to any part of the track which is required to be made available in accordance with the preceding provisions of this paragraph for the purposes of enabling betting operators and betting operators’ assistants to carry on business in connection with providing facilities for betting.

(6) The charge for admission to an existing betting area for the purposes of carrying on business in connection with providing facilities for betting shall not exceed—

a) where payable by a betting operator, five times the cost of the highest charge paid by members of the public who are authorised to enter that part of the track; and

b) where payable by a betting operator’s assistant, the cost of the highest charge paid by members of the public who are authorised to enter that part of the track.

11. A betting operator or betting operator’s assistant shall not be charged, for admission to an existing betting area, an amount which differs from that charged to any other betting operator or betting operator’s assistant for admission to that part of the track.
12. No charges may be made to betting operators and betting operators’ assistants who are admitted to the existing betting areas of the track, other than—
  - a) the charge for admission in accordance with sub-paragraphs (6) and (7), and
  - b) charges levied to cover costs reasonably incurred in connection with enabling betting operators and betting operators’ assistants to operate in the existing betting area.

This paragraph shall not apply after 31 August 2012.

13. (1) This paragraph shall apply to all track premises licences in respect of premises that are horse-race courses.
  - (2) The licence holder shall provide a place on the premises where betting operators and betting operators’ assistants, including small-scale operators, may carry on business in connection with providing facilities for betting and to which the public may resort for the purpose of betting.
  - (3) The reference in this paragraph to “small-scale operators” shall have the same meaning as prescribed in The Gambling Act 2005 (Definition of Small-scale Operator) Regulations 2006.
  - (4) This paragraph shall not apply to converted track premises licences before 1st September 2012.

### **Track premises – dog racing tracks**

14. A totalisator on the premises shall only be operated—
  - a) while the public are admitted to the premises for the purpose of attending dog races and no other sporting events are taking place on the premises; and
  - b) for effecting with persons on the premises betting transactions on dog races taking place on the premises.
15. (1) At any time during which the totalisator is being lawfully used on the premises—
  - a) no betting operator or betting operator’s assistant shall be excluded from the premises by reason only of the fact that he proposes to accept or negotiate bets on the premises; and

b) there shall be made available on the premises space for betting operators and betting operators' assistants where they can conveniently accept and negotiate bets in connection with dog races run on the premises on that day.

(2) This paragraph is without prejudice to section 180 (pool betting on dog races) of the 2005 Act.

16. For the purposes of this Part, "totalisator" means the apparatus for betting known as the totalisator or pari mutuel, or any other machine or instrument of betting of a like nature, whether mechanically operated or not.

### **Betting premises (other)**

1. The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.
2. The layout of the premises shall be maintained in accordance with the plan.
3. The premises shall not be used for—
  - a) the sale of tickets in a private lottery or customer lottery, or
  - b) the sale of tickets in any other lottery in respect of which the sale of tickets on the premises is otherwise prohibited.
4. A notice stating that no person under the age of 18 years is permitted to enter the premises shall be displayed in a prominent place at every entrance to the premises.
5. (1) Access to the premises shall be from a street or from other premises with a betting premises licence.  
(2) Without prejudice to sub-paragraph (1), there shall be no means of direct access between the premises and other premises used for the retail sale of merchandise or services.
6. Subject to anything permitted by virtue of the 2005 Act, or done in accordance with conditions 7,8,9 and 10 below, the premises shall not be used for any purpose other than for providing facilities for betting.
7. Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to leave any gaming machine or betting machine in order to do so.
8. No apparatus for making information or other material available in the form of sounds or visual images may be used on the premises, except for apparatus used for the following purposes—
  - a) communicating information about, or coverage of, sporting events, including—
    - (i) information relating to betting on such an event; and
    - (ii) any other matter or information, including an advertisement, which is incidental to such an event;
  - b) communicating information relating to betting on any event (including the result of the event) in connection with which betting transactions may be or have been effected on the premises.
9. No publications, other than racing periodicals or specialist betting publications, may be sold or offered for sale on the premises.

10. No music, dancing or other entertainment shall be provided or permitted on the premises, save for entertainment provided in accordance within condition 8.
11. (1) No alcohol shall be permitted to be consumed on the premises at any time during which facilities for gambling are being provided on the premises.  
(2) A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises.
12. A notice setting out the terms on which customers are invited to bet on the premises shall be displayed in a prominent place on the premises to which customers have unrestricted access.

### **Adult gaming centres**

1. The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.
2. The layout of the premises shall be maintained in accordance with the plan.
3. The premises shall not be used for—
  - a) the sale of tickets in a private lottery or customer lottery, or
  - b) the sale of tickets in any other lottery in respect of which the sale of tickets on the premises is otherwise prohibited.
4. A notice stating that no person under the age of 18 years is permitted to enter the premises shall be displayed in a prominent place at every entrance to the premises.
5. No customer shall be able to access the premises directly from any other premises in respect of which a licence issued under Part 8 of the Act, or a permit issued under Schedule 10, 12 or 13 to the Act, has effect.
6. Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling at any gaming machine in order to do so.
7. (1) No alcohol shall be permitted to be consumed on the premises at any time during which facilities for gambling are being provided on the premises.  
(2) A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises.

### **Family entertainment centres**

1. The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.
2. The layout of the premises shall be maintained in accordance with the plan.
3. The premises shall not be used for—
  - a) the sale of tickets in a private lottery or customer lottery, or
  - b) the sale of tickets in any other lottery in respect of which the sale of tickets on the premises is otherwise prohibited.



4. No customer shall be able to access the premises directly from any other premises in respect of which one of the following premises licences has effect—
  - a) a casino premises licence;
  - b) an adult gaming centre premises licence;
  - c) a betting premises licence other than a track premises licence.
5. Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling at any gaming machine in order to do so.
6. (1) Where Category C gaming machines are made available for use on the premises, any area of the premises in which those machines are located—
  - a) shall be separated from the rest of the premises by a physical barrier which is effective to prevent access other than by an entrance designed for the purpose;
  - b) shall be supervised at all times to ensure children or young persons or both do not enter the area; and
  - c) shall be arranged in such a way so as to permit all parts of the area to be observed by the persons mentioned in sub-paragraph (2).(2) The reference to supervision in this paragraph means supervision by—
  - a) one or more persons whose responsibilities include ensuring children or young persons or both do not enter the area; or
  - b) closed circuit television which is monitored by one or more persons whose responsibilities include ensuring that children or young persons or both do not enter the area.(3) A notice stating that no person under the age of 18 years is permitted to enter the area shall be displayed in a prominent place at the entrance to any area of the premises in which Category C gaming machines are made available for use.
7. (1) No alcohol shall be permitted to be consumed on the premises at any time during which facilities for gambling are being provided on the premises.  
(2) A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises.

## 2. Gambling Act 2005 Default Conditions

Default conditions are conditions that are specified in the Gambling Act 2005 (Mandatory and Default Conditions) (England and Wales) Regulations 2007. The default conditions for each type of premises are below. These default conditions are applied to the relevant premises type unless the applicant or licensee specifies that the default conditions are to be removed via a new application or variation of an existing licence.

### Converted casinos

1. No facilities for gambling shall be provided on the premises between the hours of 6am and noon on any day.

### Bingo premises

1. Subject to condition 2 below, no facilities for gambling shall be provided on the premises between the hours of midnight and 0900hrs.
2. The condition above (condition 1) shall not apply to making gaming machines available for use.

### Betting tracks

1. Subject to condition 2 below, no facilities for gambling shall be provided on the premises between the hours of 2200hrs on one day and 0700hrs on the next day.
2. The prohibition in condition 1 above does not apply on days when a sporting event is taking place on the premises in which case gambling transactions may take place at any time during that day.

### Betting (other)

1. No facilities for gambling shall be provided on the premises between the hours of 2200hrs on one day and 0700hrs on the next day.

## 3. Gambling Act 2005 Model Conditions

### Introduction

- 3.1 The following model conditions can be used by the applicant of a new premises licence, provisional statement or variation application. The applicant can select the conditions that they deem appropriate to promote the licensing objectives and comply with the council's licensing policy.
- 3.2 Applicants and licence holders must have regard to the council's licensing policy and local area profile. This will enable applicants to assess any local risks and tailor their application and risk assessment accordingly.
- 3.3 Responsible Authorities or Licensing Committees may use the model conditions below when determining what action is required in respect of determining an application. The conditions may be amended or varied to address any concerns relating from the application or a proposed location for gambling.
- 3.4 The model conditions are not an exhaustive list and new and/or amended versions of the conditions can be produced to meet the specific requirements of any application.
- 3.5 The conditions have been listed in two categories covering the three licensing objectives: The first category is the prevention of gambling from being a source of crime and disorder, being associated with crime and disorder or being used to support crime. The second category contains conditions relating to the protection of children and vulnerable persons from being harmed or exploited by gambling. Conditions in both of these categories also relate to ensuring that gambling is conducted in a fair and open way. The conditions below can relate to more than one of the licensing objectives.

### Conditions relating to crime and disorder

1. A digital CCTV system shall be installed and maintained at the premises. The system shall ensure all licensed areas of the premises (except toilet facilities) are monitored, including all entry and exit points, external areas, the counter area and all gaming machines. The system should ensure frontal identification of every person entering and in any light condition. All cameras shall continually record whilst the premises are open to the public and the recordings shall be kept and available for a minimum of 31 days with accurate time and date stamping. Any breakdown or system failure will be notified to Thames Valley Police immediately and remedied as soon as practicable. A member of staff trained in data retrieval and viewing from the CCTV system shall be available at all times when the premises is open to the public. Recordings shall be made available to an authorised officer of Thames Valley Police or an authorised officer of the council together with facilities for viewing. The recordings for the preceding two days shall be made available immediately on request. Recordings outside this period shall be made available within 48 hours. Any request from Thames Valley Police, Trading Standards or the council for a copy of the CCTV recording to be made for evidential purposes must be carried out within 48 hours.
2. There shall be a minimum of (**insert number**) SIA licensed door supervisors on duty at the premises during the time the premises is open to the public.

3. Any door supervisors working at the premises shall be clearly identifiable and wear high visibility armbands to display their SIA badge.
4. A written record shall be kept in respect of all door supervisors working at the premises containing the following information:
  - a) Name
  - b) SIA registration number;
  - c) Dates and times at which door supervisor commenced and finished duty
  - d) Details of any incident involving crime and disorder or public safety in which the door supervisor is involved, including calls to police and any action taken.

This record must be kept at the premises for a period of not less than six months and be available for inspection on request by any authorised officer of the council or Thames Valley Police.

5. The requirement for door supervisors to be engaged on duty shall be risk assessed. A written risk assessment shall be carried out by the licence holder, DPS or a nominated representative and produced upon request to authorised officers of the council and Thames Valley Police.
6. All persons entering or re-entering the premises shall be searched by an SIA trained member of staff and monitored by the premises' CCTV system.
7. The premises licence holder or nominated representative shall ensure that the outside areas of the premises are monitored so as to ensure there is no crime, disorder, public nuisance or obstruction of the public highway.
8. The management of the premises shall devise and implement a written policy to control the access and exit of persons to and from the premises. The policy shall include, but not be limited to ejections and dispersal. The policy shall be made available upon request to an authorised officer of the council and Thames Valley Police.
9. Any incident at the premises which impacts any of the three licensing objectives shall be recorded in a register kept at the premises and shall contain the following information:
  - a) time and date
  - b) exact location
  - c) nature of incident
  - d) name of staff members or door supervisors involved
  - e) name of any offender (where known)
  - f) action taken as a result of the incident
  - g) name of member of staff recording the incident

This record must be retained at the premises for a period of not less than six months and be available on request by any authorised officer of the council or Thames Valley Police. The record should be signed off by the DPS or a nominated representative at least once a week.

10. A magnetic locking device, commonly referred to as a Maglock, will be installed and maintained on the main entrance/exit to the premises which will be operable from the street level cashier counter by staff members only.

11. There shall be no pre-planned single staffing at any time.
12. There shall be no pre-planned single staffing between (insert time) and (insert time). Should the premises be single staffed at these times, the magnetic door locking system must be in constant use.
13. There shall be a minimum of (enter number) staff members present at all times the premises is open.
14. A full height security screen shall be installed at the cashiers counter.
15. The premises licence holder shall implement a policy of banning any customers who engage in crime and disorder within or outside the premises and refuse entry to customers who appear to be under the influence of alcohol or drugs.
16. The premises licence holder shall ensure that all gaming machine seating within the premises are weighted to prevent lifting.
17. Lone working staff will be provided with and required to carry on their person a personal fob alarm which will activate the alarm if pressed by the staff member or when the staff member is lying horizontal for a pre-determined period of time.
18. A Maglock device will be installed and maintained on the customer toilet door which will be operated by a member of staff from the cashiers counter.
19. The premises licence holder or nominated representative shall carry out periodic toilet checks for evidence of persons taking drugs or consuming alcohol. These toilet checks should be documented in written form.
20. Only refreshments purchased or supplied on the premises may be consumed on the premises.
21. The premises licence holder shall take all reasonable steps to prevent street drinking of alcohol directly outside their premises and exclude such persons from entering the premises.
22. There shall be no cash point or ATM facilities on the premises.
23. The ATM shall be located so that staff behind the cashiers desk has direct line of sight to the machine and customers using it.
24. Gaming machines shall be sited in the locations specified on the premises licence plan.
25. Gaming machines shall be located so that cashiers from all counter positions have direct line of sight of the machines and the customers using them.
26. Self Service Betting Terminals shall not be emptied when there is only one member of staff on the premises.
27. The number of Self Service Betting Terminals permitted on the premises is (insert number)
28. Within multiple storey venues, a minimum of one member of staff shall be present at all times on each floor whilst the premises is open to the public and facilities for gambling are made available on that floor.
29. Within multiple storey venues, the premises licence holder shall install and maintain an internal intercom/phone/communication system to allow staff working on each floor of the premises to communicate with each other.

30. The premises licence holder shall, within 1 month of a licence being granted, join and attend any local Betwatch scheme if one is running in the area.

### Conditions relating to children, young persons and vulnerable people

31. The premises licence holder or nominated representative shall devise, implement and maintain a Challenge 21/25 age verification policy. Clear signage shall be placed in prominent locations within the premises. Any customer who in the opinion of the staff member looks under the age stated in the age verification policy shall be asked for photographic ID. A photographic driver's licence, a valid passport or nationally issued ID card or any nationally accredited ID card can be accepted as proof of ID.
32. A refusal register noting details of customers who have been refused service or entry to the premises shall be maintained at the premises.
33. The premises licence holder shall place and maintain a sign at the entrance of the premises stating that access to the premises will be excluded to the following people:
  - a) Anyone who is under the age of 18,
  - b) Anyone who appears to be under the age of the premises age policy (21/25) and is unable to provide proof of their age,
  - c) Only refreshments purchased or supplied on the premises may be consumed on the premises
  - d) Anyone who is barred from the premises, and
  - e) Anyone who has alcohol on their person or appears to be under the influence of alcohol or drugs.
34. The premises licence holder shall provide training to all staff members upon induction. Such training should include but is not limited to the premises' age policy, local risks associated with the premises as identified by the local area risk assessment, how to identify customers who may be under the influence of drugs or alcohol and how to log any incidents that relate to the three licensing objectives. Training shall be documented in writing, refreshed annually and produced to authorised offices of the police and council upon request.
35. Third party testing on age restricted sales systems shall be carried out on the premises a minimum of twice a year.
36. The premises licence holder shall not permit logos or other promotional material to appear on any commercial merchandising which is designed for use by children.
37. All tills shall automatically prompt staff to ask for age verification when placing a bet.
38. The premises licence holder shall take all reasonable steps to ensure that children do not congregate outside the premises.
39. All notices regarding gambling advice, age restrictions or support information must be translated into (insert languages)
40. The premises licence holder shall provide the licensing authority with their compliance/operating manual which sets out all of the premises policies to meet the regulatory requirements under the Gambling Act 2005.