

COVID-19 - Guidance for street traders

Every effort has been made to ensure this guidance document is both comprehensive and accurate at the time of writing. However due to the nature of the pandemic and changing regulations, this information may be subject to change without notice, and you should always refer to the [gov.uk](https://www.gov.uk) website or your own independent legal advice for the current position if unsure.

You should make yourself aware of the [Health Protection \(Coronavirus, Restrictions\) \(Steps\) \(England\) Regulations 2021](#) and the [Guidance on restrictions](#).

Making your business COVID-secure

All businesses must have a suitable risk assessment. This is the [HSE guidance on making your business COVID-secure](#) which includes information on completing a COVID-19 risk assessment, social distancing, cleaning and hygiene and PPE. You should also refer to the government's [guidance on working safely](#) which is specific to each type of premises and the [COVID-19 secure guidance on keeping workers and customers safe in restaurants, pubs, bars and takeaway services](#).

Some key things to consider are:

- Displaying clear signage reminding customers to keep to social distancing rules while waiting
- Ensuring people do not congregate at or near your vehicle, such as requesting customers take any food home with them immediately, do not provide any seating and discourage them from sitting on benches nearby, etc
- Arranged time slots for collections may help to avoid too many customers gathering at once
- Do not place any cutlery, napkins, condiments, etc outside - provide them at the time of service
- All staff and food handlers must ensure that they do not touch their face, especially around the eyes, nose and mouth, and ensure they wash their hands more regularly and for at least 20 seconds.
- We recommend you [wear a face covering](#) when in close contact with customers (i.e. within 2 metres)
- You may wish to consider a screen between staff and customers
- Consider introducing regular workplace covid testing. You can visit [gov.uk](https://www.gov.uk) to [register your business and order lateral flow tests for your staff](#) (currently free until the end of June if you register before 31 March). Alternatively you can find out more about the [Oxfordshire symptom-free testing](#) currently taking place in Banbury, Wantage and Oxford. We recommend that people get tested every week to help pick up a COVID-19 infection early and reduce the risk to others.

For any sales of hot food and drinks between 11pm and 5am you will require a premises licence which authorises late night refreshment **and** a street trading consent for your trading hours.

Food deliveries and takeaways

You will need to consider how you will maintain good food hygiene, including temperature control of the food during delivery and allergen information for customers. Deliveries should be left at the front door and not taken into the house by the delivery driver. Also, alcohol cannot be included in your deliveries unless you have a premises licence which authorises sale of alcohol, and you will need to ensure you have adequate age verification procedures in place.

Contacting us

For advice on licensing, or if you need a copy of your street trading consent, email licensing@southoxon.gov.uk or leave a message on 01235 422556 and we will call you back.

For advice on food or health and safety matters, email env.health@southandvale.gov.uk or leave a message with your name and number on 01235 422403 and someone will get back to you.